

We Value Your Opinion

_____ Association

As President of *CoastManagement.net*, it is very important for me to determine your level of satisfaction with our services. By evaluating your comments, we will be in a better position to take any steps necessary to improve our company and its services. This is our goal. Likewise, the results of this survey can help your Board of Directors improve and make decisions.

CoastManagement.net

Area of Evaluation	Excellent	Good	Satisfaction	Poor	Very Poor	No Opinion
Receptionist	5	4	3	2	1	0
Accounting Department	5	4	3	2	1	0
Timeliness – Returning Calls	5	4	3	2	1	0
Timeliness – Solving Problems	5	4	3	2	1	0
Competence – Property Supervisor	5	4	3	2	1	0
Competence – Overall Management	5	4	3	2	1	0
Objectivity/Fairness	5	4	3	2	1	0
Friendliness/Sincerity	5	4	3	2	1	0

Would you recommend *CoastManagement.net* Yes No

Your Board of Directors

Area of Evaluation	Strongly Agree	Agree	No Opinion	Disagree	Strongly Disagree
I have confidence in the Board’s decisions	5	4	3	2	1
The CC&Rs and Rules are enforced fairly	5	4	3	2	1
The Board has been helpful to me	5	4	3	2	1
Landscaping maintenance is good at our community	5	4	3	2	1
Our community is kept clean	5	4	3	2	1
Our association should spend more money on maintenance and repairs	5	4	3	2	1
Our community is a nice place to live	5	4	3	2	1

Optional- Required for Response

Your name: _____ Your email: _____

Your contact information: _____

How long at your current address? _____ years

**Please fax, email or mail this completed form to me.
Please don't include with monthly dues.**

Michael Chulak
President
CoastManagement.net
30343 Canwood Street
Agoura Hills, CA 91301
Fax (818) 991-5077
Email: MChulak@MTCLaw.com

Comments: _____

Thank you